



Metz - CSR

Corporate Social Responsibility (CSR)

Responsibility, a sense of security for the customer as well as high ethics are the values, that best describe Metz – according to the outside world as well as ourselves. Metz would never have achieved a leading position in this market without these fundamental values and guidelines. Social responsibility has thus developed naturally from the values and principles, upon which the company was established, and which is still guiding the direction of our business to this day.

For Metz, social responsibility is about a company's ability to develop their business with a long-term perspective while considering their surroundings: people, society and the environment. Good ethical and social behaviours are prerequisites for a successful business as a supplier to the largest companies in Denmark. In principle, we act as procurement officers on behalf of our customers. This is a responsibility that we take seriously. Our customers need to trust our conduct.

Business ethics

Studies have shown that business ethics and responsible behaviour are amongst those parameters that are the most significant for the reputation of a company today. If a company is perceived by the general public as ethically irresponsible, it is likely that business is lost. And it takes a long time to regain the trust. For Metz, responsibility is not only about delivering the goods on time and keeping our promises to our customers. Responsibility is also about our customers being able to trust that we make demands of our sub-suppliers in China and actively try to promote that internationally approved conventions are complied with.

Unfortunately, we can never guarantee 100% that these conventions are not violated. Examples could be pollution or forced labour within some suppliers or sub-suppliers but we strive towards making a positive difference. E.g. factories in China are inspected on a regular basis to ensure that they continue to meet our demands.

The Metz core values have always been guiding our behaviour and the way, we work. Without a doubt, this is why our customers perceive us as a trustworthy and responsible partner. We have nevertheless decided that we need even more detailed guidelines and regulations to ensure a continued ethical behaviour. Our staff is aware of this policy, and they fully support it. An example is Metz's Code of Conduct (CoC) which ensures clear and identical codes of practice, which all suppliers must adhere to.

The Metz Code of Conduct is based on the ILO conventions as well as the human rights of the UN, and forms a part of the terms of reference for our suppliers. Our Code of Conduct defines the minimum requirements, that we demand of our suppliers and sub-suppliers with regard to social and environmental standards.

